

Q5 Do you have any comments or suggestions for improvement to add regarding the most recent District leaf collection?

Answered: 267 Skipped: 146

#	RESPONSES	DATE
1	the interactive map didn't work online and had no idea when the pickup was. I looked multiple times and send an email asking with no response..	1/28/2025 2:19 PM
2	Leaf collection should move later--when our leaves were collected there were still many leaves on the trees!	1/28/2025 9:02 AM
3	The leaf collection starts too early and ends too late. The last leaf collection was after Christmas.	1/28/2025 5:14 AM
4	They almost never came to remove leaves.	1/28/2025 3:18 AM
5	Keep up the good work.	1/27/2025 9:42 PM
6	More notice should be given, so citizens will know when leaves will be picked up.	1/27/2025 8:41 PM
7	Appreciate the service provided by the city but the timing was tough as piles of leaves left curbside for weeks. Windy weather just kept leaves coming back into yards. The issue was the lack of info provided by the city. The website we were referred to for schedule was never updated so there was no way to know when the leaves would be collected. The people who did provide the service were very thorough and I appreciate their hard work.	1/27/2025 8:25 PM
8	First run, perfect; second run, when we put out the main pile of leaves, is still under the snow (as of 1/24).	1/27/2025 8:20 PM
9	There were piles of leaves for months on the side of the roads, though I don't know if that's because neighbors didn't put the leaves out on time or the city didn't pick up when they said they would.	1/27/2025 7:11 PM
10	Very professional crew working hard 😊	1/27/2025 6:43 PM
11	The second leaf collection needs to be started earlier. I recongnize that this will likely cost more, but the city needs to address it.	1/27/2025 6:36 PM
12	The first collection seemed too early and the second way too late. That said, the people doing the work did a great job.	1/27/2025 4:30 PM
13	More often	1/27/2025 3:01 PM
14	The first leaf collection was too early in the season. The second collection was too late! Just today! And they only collected portions of what has been piled up on the street for close to 3 months.	1/27/2025 2:17 PM
15	Leaf collection app was off and second pick up never happened which is frustrating especially when we paid for landscape help to position the leaves in the front of the house on the area requested by the city.	1/27/2025 2:00 PM
16	Why collect leaves?	1/27/2025 1:44 PM
17	The second pass was much slower than in past years, and for that reason was not completed when the snow came. Now it's a mess. Workers on the street today trying to collect frozen leaves, but it will not be possible for them to do a good job. Will need a third pass.	1/27/2025 11:49 AM
18	It was pathetic. They come around way too early for the first time and then you wait until after Christmas (if even then) to get your leaves cleaned up, after which time they have already rotted and when they come to suck them up they leave lots of debris on the road, and no street sweeper comes by to clean the street. Drains are still clogged with leaves. The district has all of these new trucks and equipment and it gets worse each year. It's sad. One truck should be dedicated to leafy Chevy Chase/Barnaby Woods and the crew picks up piles as they	1/27/2025 11:46 AM

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see the them and they are dry and before they all blow back down the streets or get wet and rot....

19	Apparently no leaf collection on Unicorn Ln	1/27/2025 10:53 AM
20	I think it's pretty impressive that we can put leaves on our street and within a few weeks they come along and take it away. This year was hampered by the snow but even snow. It's a pretty impressive service that we are provided.	1/27/2025 10:24 AM
21	The first leaf collection was thorough but the trees were still loaded with leaves. Several neighbors and myself raked out the remainder of leaves into large piles that never got picked up. We are still waiting.	1/27/2025 10:22 AM
22	I think ANC 3/4G is very well served and that we should stop complaining and start thinking about how we can help others.	1/27/2025 9:46 AM
23	No	1/27/2025 9:45 AM
24	Better information about when they are coming to collect. When they do collect it is done well.	1/27/2025 9:29 AM
25	last leaf collection should be after the first week of January as the fall season ends after December 21	1/27/2025 9:25 AM
26	The leaf removal in our area was too early and too late and left us with a lot of excess leaves	1/27/2025 9:11 AM
27	Pick up leaves on a weekly basis.	1/27/2025 9:09 AM
28	Stick to the schedule! Residents collected/piled up leaves weeks before they were picked up on my block, with the result that many were blown down into the storm sewers. Also, somehow the city needs to more successfully convey that the leaves should not be piled on the street.	1/27/2025 8:54 AM
29	We can't park due to 4+ spaces filled with leaves. We don't have a driveway at 2711 Jenifer St NW	1/27/2025 8:43 AM
30	The city is in a "no win" situation when it comes to leaves in our neighborhood. If they start in late October/early November with the first pass, it is before most leaves have fallen. The second pass is around or after the Holidays and may well encounter snow and cold. There is no way the city can remove leaves once there is snow cover. One suggestion would be to rotate the passes so, for example, if you are in the first pass area one season, you then go to the fourth pass area the next (I think from Section A to D in the city's parlance), then C the following year, etc. This would spread the pain of the first pass being too early and the followup interrupted by weather.	1/27/2025 8:42 AM
31	The first collection is too early in the fall and the second collection is too late in the season.	1/27/2025 7:28 AM
32	Our leaves were collected in early January after they had been piled on the curb for months - rotting and dispersing all over the street.	1/27/2025 7:28 AM
33	Was very late in the season; should have taken place earlier and with more clear indications of the days	1/27/2025 6:55 AM
34	The second round came way too late. Staff working were incredibly friendly.	1/27/2025 6:54 AM
35	Please accurately communicate dates of removal in advance. Please update if dates are expected to change.	1/27/2025 6:37 AM
36	second collection has not been done	1/27/2025 6:10 AM
37	Better info to residents as to when to expect pick up date and any other parameters that would apply.	1/27/2025 6:03 AM
38	We only received one leaf pickup when there were supposed to be three. Also, it was evident that leaf pickup was sporadic: some blocks of Utah ave NW had pickup, whereas others didn't at all.	1/27/2025 3:18 AM
39	My very large pile of leaves has not been collected for the second collection. Every year, DC begins the first leaf collection for Section A too early, when hardly any leaves have fallen. This leaves us with huge amounts of leaves for the second collection, cluttering the streets as leaves blow around and some residents rake into the street. Please start the first pick-up later so we can have two meaningful leaf collections. It should start about two weeks later than it currently does.	1/26/2025 11:50 PM

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40	Wait until later in the year. The first pickup was much too early before most of the leaves fell. Now I still have leaves that won't be picked up until next year.	1/26/2025 11:17 PM
41	They did not come until well past their designated day so leaves were scattered. I'm pretty sure they only came once even though twice was on their schedule.	1/26/2025 10:51 PM
42	Please give at least a one-day advance notice before coming.	1/26/2025 10:10 PM
43	Start later in the season after enough leaves have fallen to make it worthwhile. Continue late enough to pick up remaining. Have informed staff. Pick up on all streets. I do not think that my street (Oregon Ave) is ever served. DPW personnel said (by phone) that I'd be notified of upcoming pass by a door hanger. Never happened. Where there are sidewalks immediately adjacent to street, there is no place to safely put leaves and wait for weeks for pickup. Potentially dangerous situations where there is no tree box - piles either block sidewalks or street, and very slippery when wet.	1/26/2025 10:06 PM
44	They can put down stuff on the side walls. Especially streets that they don't do	1/26/2025 10:06 PM
45	I think they collect leaves fine when they collect them. Problem is you never know when that is. I just throw mine in the trash.	1/26/2025 9:58 PM
46	Waiting later in fall for first collection very little had fallen	1/26/2025 9:43 PM
47	it seems very late in the season when it was finally done	1/26/2025 9:40 PM
48	Leaves fit for too long destroying the grass underneath.	1/26/2025 9:34 PM
49	Pick ups should start later. Our first one was 1st week in Nov and barely any leaves. 2nd one came in Jan. Leaves don't fall until mid Nov.	1/26/2025 9:32 PM
50	The first pickup should be delayed by a few weeks as leaves dropped after the first pickup and we had to wait a very long time for the second, with large leaf piles blocking rain runoff.	1/26/2025 9:26 PM
51	The first pass comes too soon, while lots of leaves are still on the trees	1/26/2025 9:25 PM
52	Same.	1/26/2025 9:24 PM
53	I wish the window was a little tighter. Also, the first collection is too soon and the second too late.	1/26/2025 9:24 PM
54	Long delays between rounds. The second round was very late, and the upcoming Christmas tree collection seems late as well.	1/26/2025 9:22 PM
55	Better information on the leaf collection team's movements.	1/26/2025 9:21 PM
56	My property was missed. I contacted 311 and DPW on more than a separate occasions to report that my ENTIRE block was missed and they never showed up despite repeated promises. There has been zero accountability for leaf collection. When I reported to Council member Lewis George's office I was told the system was broken and wait for the second round of leaf collection, which has also never happened.	1/26/2025 9:16 PM
57	There are still large piles of leaves on 5300 block of 28th Street, NW. They were never collected in November/December. That problem needs to be addressed. Many thanks.	1/26/2025 8:44 PM
58	The current notifications of leaf removal from the street fronts are woefully inadequate. They are sometimes not accurate, and it takes days longer than the notification dates for the leaves to be actually swept up. Also, with regard to removal of sacks of leave in the alley behind my house, the first of those that I scheduled through the 311 number did not occur.	1/26/2025 8:29 PM
59	Come later in the season, we only got one removal too early. Tons of leaves and ice are on the street.	1/26/2025 8:28 PM
60	It would be nice if they actually stayed on schedule!	1/26/2025 8:24 PM
61	Please let people know when the second round will occur and if there are delays due to snow. Ours has not been collected.	1/26/2025 8:00 PM
62	Dates repeatedly missed - maybe we got one collection on the 5400 block of 30th Place NW	1/26/2025 7:49 PM
63	Leaves have still not been collected and neither have Christmas trees.	1/26/2025 7:41 PM
64	The dates they give for taking the leaves out to the street don't coordinate when they really	1/26/2025 7:31 PM

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	pick up the leaves.	
65	The crew did a decent job picking up the leaves but the timing was too unpredictable. The published timeline was meaningless given the pick up was not in reasonable range of the it. It took about a month or more later, which is too long.	1/26/2025 7:28 PM
66	Pickup the leaves per your posted schedule. When you miss a street then make plans to go back and get the leaves! Don't lie on DC311 and say they were picked up when clearly you KNOW you didn't pick them up!!!!	1/26/2025 7:10 PM
67	Our first leaf collection was in October before any leaves had fallen. No second collection by late December. We had to pay to have our leaves hauled away in the end.	1/26/2025 5:26 PM
68	Many leaves were left on the curb and tree boxes in front of our house and next door. Very poor job this year compared to recent years.	1/26/2025 4:35 PM
69	The trucks came once early in the season to remove leaves. We are very disappointed	1/26/2025 3:54 PM
70	Collect the leaves!!! Under the snow	1/26/2025 3:39 PM
71	Please pick up bagged leaves in alley. I submitted a request and there was a 6 week delay!! The rats thank you.	1/26/2025 3:24 PM
72	Pls don't forget the alleys.	1/26/2025 3:01 PM
73	Why can't the district wait for all the leaves to fall and then pick them up, As it stands now the first pick up is too soon and the second is too late,	1/26/2025 2:45 PM
74	It's not finished yet in some areas of the neighborhood.	1/26/2025 2:45 PM
75	Pickup was not conducted for some reason. Not sure why? Too much rain? No... I don't recall that. Anyway, the leaf piles are a mess now because of winter storms that followed the expected leaf collection. It's hard for the leaf truck to come to my street now because the snow is blocking the leaf collection. Would've been great if the leaf collection took advantage of the window they had. Planning is important :)	1/26/2025 2:42 PM
76	For us, it was right on schedule. We got luck and got phase 2 done just before the snow hit.	1/26/2025 1:39 PM
77	The first pickup was too early and the 2 nd was too late. Make the first pick up several weeks later than 2024 and have the 2nd pick up 2-3 weeks after the 1st pickup.	1/26/2025 12:57 PM
78	Better schedulong would be a great help.	1/26/2025 12:49 PM
79	One collection very early in the season on a wet day made a mess and was ineffective. Our street has been covered in wet and decomposed leaves for more than a month.	1/26/2025 12:46 PM
80	Our huge leaf piles were never picked up before the big snow in mid January and got buried under snow and ice. When the leaf truck came after the snow they could not suck up leaf piles encased in ice and snow. Leaf collection really needs to happen before January. The leaf crew members are heroic. I saw them trying to collect icy leaf piles among parked cars. They have an incredibly hard job, and the city makes their job harder by not scheduling properly. How can they collect leaves that are frozen in giant blocks? Also, my Christmas tree and that of neighbors has been on the curb 2 weeks now. Would love for that pickup to happen.	1/26/2025 12:45 PM
81	My "Tree box" is all roots, and I'm on the corner of the alley, so street is only place to put leaves. Now Christmas trees on top of that. On another topic, why don't garbage and recycling people close bin lids? I sent pictures for months to Matt Barclay office, gave up	1/26/2025 12:04 PM
82	I think it would be better to do the final leaf pick up a couple of weeks later than current schedule.	1/26/2025 11:57 AM
83	Very thorough	1/26/2025 8:32 AM
84	I contacted 311 to notify them that the leaves were picked up on one side of Nevada but not the other. They never were picked up on this first round. I think snow prevented second round. I'm not angry about this and really appreciate all the hard working DC employees. Just don't update the map incorrectly to say job was done. Happy New Year	1/26/2025 8:16 AM
85	Appreciate having multiple opportunities to get leaves out for pick up and really appreciate the notifications and updates on pick up dates.	1/26/2025 7:24 AM

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86	Begin later, since many grand tres around here don't lose their leaves until November. Then, MAKE A HUGE 7-DAY-A-WEEK EFFORT TO MOVE THEM OUT BEFORE SNOW ARRIVES. DC never does. I live in a wind tunnel and my driveway has been filled (like leaves 3' deep!), raked out and then refilled a dozen times sar this season. I'm now shoveling the leaves into the street and letting the cars dispatch them. Second pass in this area were s supposed to have started days before before the storm hit. Instead, I saw one lowly crew on McKinley or Morrison east of Conn Ave ONCE. By mid-afternoon, they were gone, having done little. There should have been a CONVOY of leaf removal getting it done before the weather! But, the crews are always late, never make their dates, totally unreliable.	1/26/2025 12:51 AM
87	Abysmal. We have waited three -- count 'em -- months for our bags to be collected. We have called DC 311 several times. All our leaf bags are now breaking and spilling across the alley. The alleys overall are a mess -- all times of the year.	1/25/2025 8:27 PM
88	It seemed like a few weeks late. Would've helped if we were notified of new dates.	1/25/2025 8:07 PM
89	This was the most problematic year for leaf collection I can recall in 36 years in the neighborhood. It took a lot of planning and effort and I had to rely on multiple strategies to dispose of my leaves this year. Note: When the crews come, they do an excellent job. And when DPW does a special yard waste collection to pick up bags, they show up promptly on the designated date. The problem is the TIMING of the two official leaf collection visits, and the LACK OF NOTICE as to the window they will be on my street, since I bag my leaves and have to know in advance to put the bags out front. The first collection this year was far too early, I think it was the end of October or very early November, before many leaves had fallen. I had hardly any bags to put out. It is really a waste of city resources. The second leaf collection on the other hand was very late, the end of December, a month after most leaves had fallen. My problem was what to do with the leaves for the two months in between the two collections, since I have so many leaves and don't like to put them in the tree box and have them blow all over the street and back into my front yard. I have a large back yard and bag my leaves in paper yard waste bags. I have over 50 bags over the season. I am 71 years old and it's a challenge to deal with so many bags and DPW did not make it easy this year. Most of my leaves are down by Thanksgiving, so this left me with dozens of bags to store under tarps in my back yard for many weeks. While awaiting the second pick up, I placed a 311 request for a special yard waste pick up, but there was a wait time of a month for that request. That was also problematic because I had travel plans over the holidays and was scheduled to be away on the designated pick up date. (i eventually put the bags out a few days early, before I traveled.) DPW also only picks up 20 bags at a time, so I still had many bags remaining. I managed to get 7 bags in my Prius and drove them to Fort Totten, where I was instructed to drop them off with the bulk trash, rather than have them disposed of in an environmentally appropriate way. I STILL had some bags remaining after driving the bags to the dump, and the pick up date DPW gave me for another special pick up was six weeks away. So I stored the remaining bags under tarps in my back yard until DPW did their second collection. I was just lucky to be back from travel and at home when DPW showed up for the second leaf collection, the very end of December. I was relieved to take my last bags of leaves out to the curb and have them taken away. As I said, I had to resort to multiple strategies to get rid of my bagged leaves, and it took a lot of mental and physical energy. I'm not sure what the solutions are but I would favor scheduling the first pick up in mid-November and the second in early December if that is feasible.	1/25/2025 7:37 PM
90	hard to keep track of the schedule	1/25/2025 6:09 PM
91	Collection on my block (bordering rock Creek Forest!) was behind schedule by 2 weeks! Do not attempt to collect leaves UNDER snow or frozen.	1/25/2025 5:31 PM
92	It needs to happen much earlier.	1/25/2025 5:25 PM
93	Schedule the first round of leaf collection when at least some leaves are off the trees (30%?). Don't do it so early that it is a waste of time and too many leaves are waiting around for the second round.	1/25/2025 5:18 PM
94	The first pickup should take place at least two weeks later than usual so there's time for more leaves to fall.	1/25/2025 4:36 PM
95	The timing of the pick up was a little off - the first one was before most leaves had fallen and the second one was bumping up against the first snow.	1/25/2025 4:11 PM
96	They were slower and less meticulous this year than in years past. When will Christmas trees	1/25/2025 3:26 PM

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	be picked up?	
97	for the last two years, I've had to pay people to haul away the leaves because I had no confidence they would ever get picked up by Thanksgiving or even Christmas. This year that approved to be the case.	1/25/2025 3:15 PM
98	use tracking systems to verify streets not collected - then also take action. This is not in place given that my street was not collected.	1/25/2025 2:51 PM
99	First collection was too early and the second was too late, meaning that we made huge piles when the leaves were actually falling and then those leaves got wet and gross on our yards and streets for many weeks before removal.	1/25/2025 2:41 PM
100	Picked up much too early in my section. Hardly a leaf had fallen.	1/25/2025 2:35 PM
101	They never picked up leaves on our side of street, but they did on the other side. Shaking my head. 5003 Nebraska Ave NW	1/25/2025 2:31 PM
102	We did not receive any advance notification (29th Street NW) as to when either of the two leaf collections would occur this season. In the past, we could go on the dc website to check status and there would be a general notification roughly a week before collection. That did not happen this year so we were left scrambling to get all our leaves to the curb before the vacuum truck passed.	1/25/2025 2:28 PM
103	I want to qualify my answer: crews work very hard, but leaf collection reality is still only fair because this is a challenging job. Collect leaves too early and they are still falling. Collect leaves too late, and you are after a possible snow. Uncollected leaves make effective snow shoveling incredibly difficult. There are a few problems as I see it: 1. Leaf collection is not as thorough as it needs to be when they finally come around. Some crews do a thorough job. Others don't; ineffective crews come by and the sidewalks and fence rows and gutters are still clotted with leaves after they go. Blaming this on homeowners is unfair (see points 2 & 3). 2. Elderly and disabled people are unable to tend to their leaves, but those leaves still clog storm drains and create dangerous conditions in snow. While I understand there is a program to help the elderly shovel snow, there needs to be a similar program for leaves. While neighbors can help to some extent, leaf collection is a perpetual pain in the neck all fall (and into the winter). We do our best for our neighbors, but managing leaf collection at multiple homes is way too much. 3. Bagging leaves would be a nightmare and an expense that should absolutely not fall on residents. The idiocy of the paper bags for yard waste requirement/program should not be extended to leaves. But gathering leaves in giant piles by the curb to blow around for weeks on end has ineffective aspects. The city simply needs more crews to cover smaller areas more often. That's the way that leaves are going to be effectively collected. Doing it twice a year at awkward times is silly--especially because effective raking is done as close to collection time as possible or else it's a waste of time. Nobody's raking leaves 2 days before Thanksgiving or Christmas. Most of the trees that we clean up after belong not to us but to the city. If the city wants trees, then they need to do what it takes to have trees. That means taking more responsibility for leaf collection, and it also means caring for those trees a lot better than they do.	1/25/2025 1:53 PM
104	With weather challenges, we realize it is difficult to program. I received a notice that they will restart leaf collection on Monday, but they also said they would give a two week notice. A bit contradictory. Thanks for all that you do!	1/25/2025 1:44 PM
105	Please help on the recycling pick up.	1/25/2025 1:41 PM
106	Better communication and greater frequency	1/25/2025 1:33 PM
107	The first collection was either too soon, or we need three collections in our neighborhood because there are so many trees with so many leaves. Leaf piles, including on the street, but also on the tree boxes that blew on the sidewalks made for treacherous walking.	1/25/2025 1:31 PM
108	We still have not had our second pickup on Livingston St. The leaf piles are now snow covered. I will be calling 311 next week after the snow melts until the leaf piles are removed. Meanwhile, I'm sure the grass below will be completely dead in the Spring, causing further erosion of soil into the storm drain system.	1/25/2025 1:13 PM
109	Delay the first pick until leaves are actually falling. My block never received a second pickup	1/25/2025 12:56 PM
110	The first leaf collection was scheduled in our neighborhood that leaves had not really fallen. After that we had to wait a long time for collection. Luckily this did happen right before the	1/25/2025 12:56 PM

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	snowstorms.	
111	Leaves should be collected during the calendar year in which they fall.	1/25/2025 12:55 PM
112	Timing of leaf collection was off. They didn't pick up until after Xmas!	1/25/2025 12:53 PM
113	My neighborhood is almost always last and frequently the second pass doesn't happen. When they do come through to get the leaves they do a good job, but alleys are completely missed and I think it would make sense to pick up leaves there -- these are a vibrant part of our city.	1/25/2025 12:49 PM
114	We mulched most of own leaves as we were unclear of the collection date.	1/25/2025 12:48 PM
115	2nd pick seemed to take forever. Were they on schedule?	1/25/2025 12:46 PM
116	More than once in the year would be great. Also why has there been no Christmas tree removal this year? We need new leadership in the city.	1/25/2025 12:27 PM
117	Schedule 3 weeks earlier.	1/25/2025 12:15 PM
118	If the City wants to be green and have trees planted on the road side then they need to have more than twice a season leaf collection. This year I was told to move my car so they could rake the leaves into the street and then they never came back to pick them up. Next day was snow storm go figure. But more rounds of collection are definitely needed.	1/25/2025 11:57 AM
119	they started too early and ended too early. there are still leaves left everywhere. they should better communicate/announce leaf collections.	1/25/2025 11:54 AM
120	The early collection is pointless because most of the leaves haven't fallen.	1/25/2025 11:49 AM
121	The first leaf collection in our immediate neighborhood (smd03) comes way too early. The second one comes way too late. There's no excuse for not having cleared all leaves by Christmas!	1/25/2025 11:47 AM
122	Sticking to the committed timelines. And communicating when they are delayed/deferred.	1/25/2025 11:42 AM
123	Collection came only ONCE! It should be started earlier	1/25/2025 11:21 AM
124	The collections weren't done according to the schedule, so many of the leaves I raked blew back into my yard and neighbors' yards.	1/25/2025 11:16 AM
125	The website is wrong. Our leaves are cleared weeks before most of them fall and DC claims a 2nd collection which NEVER happens. Put the DMV guy in charge — if he can make that place run smoothly he'll fix the leaf snow issues	1/25/2025 11:15 AM
126	The team was great and professional, but took far too long and without sufficient communication.	1/25/2025 11:13 AM
127	I did not participate.	1/25/2025 11:04 AM
128	Still waiting for 2nd pickup.	1/25/2025 11:04 AM
129	The space between collections was too far or the first collection was too early, way before the bulk of the leaves had started to fall, and the leaves were left all over the side roads for many many weeks.	1/25/2025 11:03 AM
130	the first leaf collection was early and many residents were not ready. In fact, many of the trees had not yet lost their leaves. The personnel conducting the leaf collection were outstanding.	1/25/2025 11:00 AM
131	There is a massive pile of leaves outside of commissioner grunwalds house that needs to be removed. I believe the city only did one pass this year.	1/25/2025 10:34 AM
132	It was virtually impossible to figure out when leaf pick up was scheduled for our area on the website. It seemed as though the second sweep was very late this year.	1/25/2025 10:23 AM
133	It would be preferable to complete leaf collection earlier in the season, to lower the likelihood of leaf piles being overtaken by snow.	1/25/2025 9:53 AM
134	It's a great service to collect all these leaves. Wish there was a way to accelerate it ahead of the big snow event. So many leaves were missed as a result.	1/25/2025 9:33 AM
135	2nd leaf collection should be earlier. Please do the alleys too.	1/25/2025 9:13 AM

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136	Still have some leaves in front of my house that were not picked up...looks like they did one side of the street	1/25/2025 9:10 AM
137	Clear notice of which days leave collection will happen.	1/25/2025 8:44 AM
138	Missed the second leaf pickup	1/25/2025 8:40 AM
139	DPW collected leaves on schedule as advertised in their leaf collection materials. Kudos.	1/25/2025 8:33 AM
140	We never got our second leaf pick up. Relatedly, we never got out christmas tree pick up, and I wish tree pick up didn't start til after Jan 6 (the last day of Christmas!)	1/25/2025 7:45 AM
141	There were hardly any leaves on our street the first time they came, and then there was a long interval on the 2nd leaf collection.	1/25/2025 7:35 AM
142	Timing makes no sense. First round is before leaves have fallen. Second is January, after winter snow and ice?? Piles of leaves kill the grass in tree box areas. When collections don't follow the printed schedule, or if collection is too late, leaves blow along the curbs. Then people don't move their cars and the leaves can't be fully accessed.	1/25/2025 12:20 AM
143	Clearer instructions for determining when they will be on your street	1/25/2025 12:17 AM
144	They never came through our street. Dc water moved the leaves.	1/25/2025 12:13 AM
145	They used to come through with a sweeper after taking the leaves. They didn't do it this year.	1/24/2025 11:48 PM
146	Still waiting for the second sweep that was delayed due to the snow. Seems like maybe the first sweeps should be done sooner so that the second ones aren't so late in the season.	1/24/2025 11:45 PM
147	The leaf collection teams were very hardworking and thorough. Kudos to them! For my street, the collection began too early and ended too late. Leaf collection should be completed before Christmas.	1/24/2025 11:27 PM
148	Remove leaves on days scheduled	1/24/2025 10:56 PM
149	We had 2 leaf removals from the front of our house. However, because the window between when they tell you to put out your leaves and when they actually pick up. Piles of leaves get blown between cars. Also, since we got no notice we weren't able to move our cars so leaf pickup was minimal. Lots of leaves were in the streets and gutters beside parked cars and no effort was made to remove them. Thanks for doing this survey.	1/24/2025 10:26 PM
150	Delayed pickup and without adequate notice did not move parked cars in time to facilitate leaf raking etc	1/24/2025 10:24 PM
151	On the 2900 block of Legation Street NW there are still piles of leaves waiting for removal.	1/24/2025 10:04 PM
152	Pick up schedule is too confusing. Also, I and several neighbors never received the final leaf pick-up and leaves are still on sides of road in mid- January.	1/24/2025 9:36 PM
153	Leaf collection starts too early.	1/24/2025 9:32 PM
154	It's snow season now and the leaves from the second round still haven't been collected. This is way too late.	1/24/2025 9:08 PM
155	City sent trucks when the leaves were covered by snow. So, the trucks went down the street but did not pick up any leaves.	1/24/2025 8:50 PM
156	My street was cleaned of leaves once. Leaves remain.	1/24/2025 8:41 PM
157	We still have piles of leaves on 28th that haven't been picked up.	1/24/2025 8:36 PM
158	there was only one leaf collection in November and nothing when big piles of leaves are standing by the street and now under snow	1/24/2025 8:25 PM
159	There are still two giant piles of leaves taking up no less than 5 parking spaces in my neighborhood.	1/24/2025 8:21 PM
160	No leaf removal at all on our street. Why is it so difficult for DC to handle leaf removal.	1/24/2025 8:10 PM
161	Wrap up leaf collection before the end of the year.	1/24/2025 7:49 PM
162	The schedule should be adjusted so that all leaf collection occurs before Dec 31. The west	1/24/2025 7:33 PM

District Snow Removal and Leaf Collection

side of Connecticut never received their second collection because of the snow. Also leaf collection should be expanded to include alleys.

163	Starting leaf collection s little later or adding one more pick up date in between the two dates this year.	1/24/2025 6:50 PM
164	It would work better if they were able to keep to the schedule. I know it isn't always possible, but in that case an email saying they aren't coming and giving the new date would allow for much better leaf removal. It was helpful in the "old days" when they would knock on doors and tell people to move their cars so that more leaves could be removed. That hasn't happened in several years, though, and I know it is extra work for them, so I understand. But it was helpful.	1/24/2025 6:05 PM
165	1) Consult with neighboring Montgomery County about how they manage to accomplish two timely leaf collections before Christmas Day. 2. Consult with arborists about appropriate timing of leaf collections. In my heavily tree-laden area, the first collection was way too soon and the second collection was not until January. So, the first time only a quarter of the leaves had fallen. In the second collection ALL the leaves had been raked repeatedly to the curb for weeks. They blew back into yards and sidewalks. 3. Hire contractors to accomplish TIMELY leaf collection during the peak periods that it is needed. (Just as, I assume, is done for timely snow removal.) 4. DC needs to have an alley policy for leaf collection, snow removal, and periodic cleaning of alleys. Prolonged snow and ice layered over copious leaves is dangerous for walkers and makes trash collection more difficult....and that is the state of many alleys STILL.	1/24/2025 3:02 PM
166	Apparent lack of staffing showed	1/24/2025 2:13 PM
167	It was a big job, and many trees did not loose their leaves until later in the season. My suggestion would be to start pickups later and try for a big push between 11/15 and 12/15	1/24/2025 1:46 PM
168	When DC next picks up leaves, why not pick up X-mas trees also? BTW, why do we devote tax dollars to picking up these trees? People drive to purchase trees and bring the trees home on their own. Why not make people responsible to do the same in reverse, take the trees to one of the DC disposal sites? And why favor one religion over all others? Is that lawful?	1/24/2025 1:16 PM
169	The time between collection allows leaves to begin to mold especially after rains. this is not generally good for respiratory health.	1/24/2025 12:02 PM
170	We are waiting for our second pick up due to the snow delay.	1/24/2025 11:29 AM
171	The leaf collection website doesn't seem to correspond to the actual progress or non-progress of leaf collection	1/24/2025 10:56 AM
172	Many leaf piles were on tree lawns/in the gutter for more than one month. By the time the city got around to leaf removal, many of the piles were no longer intact and the leaf removal was not effective. Leaf removal did not occur on my street until mid-December, which is ridiculous.	1/24/2025 10:43 AM
173	We didn't depend on the leaf collection this year so I won't comment.	1/24/2025 10:10 AM
174	Keep us informed of new collection dates as the situation is always changing. Thank you very much.	1/24/2025 9:58 AM
175	Please pick up the leaves when you say you will. There was no collection on my block this season.	1/24/2025 9:23 AM
176	Still waiting for our 2nd collection on 30TH Place NW	1/24/2025 9:15 AM
177	What collection? Even before the snow they were late for round one.	1/24/2025 7:51 AM
178	need to contact neighbors with a phone message when to put out leaves and need to do it in the fall not the winter .	1/24/2025 4:07 AM
179	I'm only rating by what I read about it since I bagged my leaves and had them picked up as yard waste. The yard waste pickup service is always EXCELLENT, but I gave up on the street leaf collection years ago because it was so unreliable. I know people who had their leaves picked up from the street very efficiently and others who waited and waited and waited...	1/24/2025 1:06 AM
180	This year they started too early (hardly any leaves had fallen) and the 2nd pickup was very late. In years past, they didn't always do a second pass.	1/23/2025 11:21 PM
181	Yes. DPW needs to get the leaves when they say they will. We worked hard to be sure to get	1/23/2025 11:03 PM

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the leaves out by the deadlines, and then nothing happened. Leaves are STILL there on Morrison Street between 39th and 41st, and on 39th between Morrison and McKinley.

182	I carefully followed the rules but I don't think my correctly piled leaves were picked up more than once.	1/23/2025 11:02 PM
183	The first leaf removal is always too early. We never have many leaves down to put out, which means there are too many leaves sitting around waiting for the second leaf removal. The second was late but okay. The leaves sitting on our grass pretty much killed the grass though	1/23/2025 10:59 PM
184	thank you for this collection-- it's a great service to provide!	1/23/2025 10:20 PM
185	No one on our street has had their leaves or trees collected. They have been mashed into the street and may be almost impossible to collect.	1/23/2025 9:44 PM
186	more notice	1/23/2025 9:37 PM
187	It would be helpful if the regular trash pickup emptied the leaves in the super cans. The DPW website says this is acceptable. But the leaves have been ignored for months.	1/23/2025 9:25 PM
188	The timing just seemed off. The first collection seemed way too early.	1/23/2025 9:23 PM
189	very thorough once they got to my block.	1/23/2025 9:22 PM
190	Make a schedule that is meaningful	1/23/2025 9:21 PM
191	They come too early get our leaves- before they fall off the trees (at the very beginning of leaf pick up season) and don't do the 2nd pick up until the very end of December or beginning of January. Barnaby woods has a lot of trees and the leaves sit there for months and blow up onto our property. Year after year it happens. And it sucks. Advice is to wait until the leaves start coming down in earnest, like mid-late November and do the second round middle of December. But I have zero confidence that anything will change given incompetent leadership.	1/23/2025 9:21 PM
192	Some leaves were never removed at all, and then the snow came. Really poor service.	1/23/2025 9:21 PM
193	The leaf workers took time to knock on door to ask us to move our car so they could do a better job and then waited while we moved it. Very much appreciated that.	1/23/2025 9:16 PM
194	The first round of collection seems to happen too soon. Very few leaves have actually fallen. The second round was executed a little more carelessly than in years previous; leaves were left behind in the tree box and stuck to the pavement.	1/23/2025 9:15 PM
195	Every year the first clean up happens before many leaves fall. The second pass gets delayed by snow or some other weather event. When leaves are swept to the curb and they sit, inevitably they end up in storm drains. There has to be a better way. Also I hate ANC surveys. They are totally unscientific and don't at all accurately represent neighborhood views — just saying.	1/23/2025 9:01 PM
196	The people who collected leaves were nice and diligent! However, the leaves should have been collected earlier. Piles of uncollected leaves remained in streets and tree boxes far too late in the season.	1/23/2025 8:59 PM
197	Actually collecting the leaves would be helpful.	1/23/2025 8:57 PM
198	One, pick up from alleys. Two, notify blocks to move cars to one side	1/23/2025 8:53 PM
199	in my neighborhood, adjacent to Rock Creek Park, we were scheduled for leaf collection before the first snow. Didn't happen and now there are big piles of much-leaves covered with snow, which I doubt will get properly cleared. This included the walkway -we do not have tree space for leaf collection. They knew snow was predicted and could have done the job when the leaf piles were dry and easy to clear.	1/23/2025 8:53 PM
200	The first collection was before any leaves fell. Everyone on our street had leaves out for over a month waiting for the second collection. They got soggy and icy and took up parking spaces. When it rained the piles blocked the water from getting to drains and caused flooding in the street. When it snowed the ice all pooled here too and created an impossible sheet of ice. It has a multi layered effect when the leaves are not picked up	1/23/2025 8:48 PM
201	The city did a fine job with both their leaf collections. Keep it up!	1/23/2025 8:21 PM
202	As in previous years, leaf collection on our block starts well before many leaves have fallen.	1/23/2025 8:21 PM

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203	We only had one pass of leaves and Christmas tree is still out. I know the weather turned but I don't know if there is any plan for leave retrieval.	1/23/2025 8:14 PM
204	Follow the schedule. Pick up leaves more than once a season!	1/23/2025 8:12 PM
205	One collection before the leaves have fallen. Now it seems they will reevaluate and may not pick up the huge piles because the leaf season is over. Yes, Barnaby woods always gets their leaves done but those of us who are always the last and the least are not happy	1/23/2025 8:05 PM
206	The leaves in the 2900 block of Northampton were not collected at all during the fall or early winter. The only collection came after the January snowfalls when the very large piles of leaves were covered with snow. Now, the grass in the tree box where the leaves were is completely dead and will have to be resod in the spring.	1/23/2025 7:52 PM
207	First pick up was way too early (hardly any leaves) and the 2nd pickup was way too late	1/23/2025 7:52 PM
208	first round too early - most leaves still on trees; second round way too late/didn't happen - piled leaves now blown/under ice. last year, required multiple 311 and follow up calls to get any leaf collection at all.	1/23/2025 7:51 PM
209	Please clean the alleys of all the leaves, yard waste/debris.	1/23/2025 7:40 PM
210	Leaves are dropping later; but trees are bigger and more numerous than 20 years ago. We need 3 leaf collections. Last one should be before Christmas.	1/23/2025 7:34 PM
211	The first pass is too early for most trees and the second pass is too late and leaf piles sit around too long, make a mess, and kill the grass	1/23/2025 7:20 PM
212	no. It's amazing that our people walk the entire district collecting leaves. Simply amazing	1/23/2025 6:22 PM
213	Leaf collectors did a good job. If Mayor Bowser and her public-works departments are really interested our concerns regarding what is happening in our ward, she should reconsider her outrageous plans to ruin the history and charm of our business corridor on Connecticut Avenue. Shame on her. We're happy with the way it is. We Do Not want her radical changes and high-rise buildings. It is an affront to our feelings about and sensitivities to our community. Please put your high-rise buildings elsewhere. Don't forever change Chevy Chase DC. That is NOT what we elected you for. You've done too much tearing down and rebuilding already. We're good now, thank you. Cease and desist. Find other programs to focus on. Please Mayor Bowser, leave us alone. Look elsewhere if you must. Not here.	1/23/2025 6:09 PM
214	Leaf collection should occur earlier than it did this year — our second collection happened on 1/3	1/23/2025 6:04 PM
215	always a little frustrating how the second collection schedule lags, after it starts before the leaves have really started to fall	1/23/2025 6:00 PM
216	Doing them in time and sooner for the first leaf collection. We had leaves piled up for MONTHS. Not weeks. MONTHS.	1/23/2025 5:48 PM
217	Our leaves were on the parking strip for 8 weeks before they were finally picked up. Because of that, more than half of them blew back into our yard or out into the neighborhood. Same thing happened last year. Leaf collection is atrocious.	1/23/2025 5:24 PM
218	It's too early for this ANC! None of the oak trees have shed their leaves for the first sweep.	1/23/2025 5:20 PM
219	IT was good on 31st Place but not everywhere. Rated poor elsewhere	1/23/2025 5:18 PM
220	In my district, first collection was too early and second collection was too late	1/23/2025 5:16 PM
221	Actually pick up the leaves. We had a big pile that was missed and is now covered in snow/ice.	1/23/2025 5:14 PM
222	Leaves remained uncollected n the curb for months.	1/23/2025 5:12 PM
223	In my mind the first collection is always to early and the second too late.	1/23/2025 5:06 PM
224	The collections are too early and do not reflect our new climate - leaves are down later than they used to be.	1/23/2025 5:02 PM
225	The timing for our neighborhood seems off. We were among the first (very few leaves) and January for the last, which is too, too late. Leaves were clogging up drains following big rains.	1/23/2025 5:02 PM

District Snow Removal and Leaf Collection

We called DC Water to clear the drain at 30th and Tennyson. Suggest outsourcing to more companies.

226	Wildly delayed	1/23/2025 5:02 PM
227	No issues.	1/23/2025 4:57 PM
228	Give property owners in advance a schedule of specific addresses to have leaves removed. Update as necessary.	1/23/2025 4:50 PM
229	Start leaf collection later and get the leaves picked up mid march for the Holidays	1/23/2025 4:37 PM
230	Coordinate better actual collection with announced schedule.	1/23/2025 4:31 PM
231	I support DPW's decision this year not to set a full collection schedule in advance, as weather always creates unpredictable delays. I had ample notice when my leaf collections would happen (although lingering snow has prevented the second pass).	1/23/2025 4:30 PM
232	set a specific date for specific streets or neighborhoods so residents can place their refuse out by the curb.	1/23/2025 4:18 PM
233	A couple street segments were forgotten. Better communication between the actual leaf collectors and the guys who log in the daily sweeps might help	1/23/2025 4:11 PM
234	The first leaf pickup occurred before any leaves fell in our neighborhood and the 2nd was more than two months later well aftwrcall the leanes had fallen. The combination of large amounts of leaves and rain/ice led to dangerous conditions on roads and sidewalks. First pick ups should start after the leaves have begun to fall	1/23/2025 4:10 PM
235	I was very pleased with the leaf collection and understand that it would take a significant amount of time to complete given the large number of homes involved.	1/23/2025 4:07 PM
236	Never collected.	1/23/2025 3:59 PM
237	Perhaps, planning could be improve. First collection usually begins a bit too early in the Fall season; while the second collection is late into the season.	1/23/2025 3:45 PM
238	First week in November was way TOO EARLY. For second round, Last week in December was WAY TOO LATE. I propose Nov 15 and Dec 15. ALso, my Xmas tree has been at curb since Jan 8 (over 2 weeks)	1/23/2025 3:37 PM
239	Come when you said you were coming	1/23/2025 3:37 PM
240	I recall one leaf collection for the entire season causing leaves to pile very high before removal. A reduction in services did not yield me a reduction in taxes supporting city services. Seems residents have to do more and more each year.	1/23/2025 3:35 PM
241	Yes, it is never clear when they will be collecting the leaves which is nutty. They should have a clear schedule and stick to it --- a day or two for inclement weather is justified and understood, but truly not knowing is ridiculous.	1/23/2025 3:30 PM
242	Leaf collection should be regular and not require scheduling by residents. Leaves and grass clippings could be included in the city's compost program, once it's operational.	1/23/2025 3:28 PM
243	In my street 31st are planted in both sides with southern oak and leaves are dropping slowly till late January. Will be helpful to have a1 more collection.	1/23/2025 3:27 PM
244	THEY WAIT TOO LONG AND SHOULD COME MORE TIMES THEN THEY CURRENTLY GO.	1/23/2025 3:26 PM
245	Schedule this year wasn't great but the crews did a wonderful job. I witnessed one crew taking leaves from front of home with two elderly residents. That was incredible	1/23/2025 3:22 PM
246	Our leaves were on the street before Thanksgiving and not picked up until January. Unacceptable. When are our Christmas trees being picked up?	1/23/2025 3:17 PM
247	Very poor timing of leaf collections. See MoCo for more efficient schedule	1/23/2025 3:14 PM
248	There seemed to less reliability in the collections vs schedule	1/23/2025 3:13 PM
249	It seems like out neighborhood is always an afterthought. That the second pass of leaf collection is done in our neighborhood when the crews have lost steam and motivation.	1/23/2025 3:12 PM

District Snow Removal and Leaf Collection

250	The leaf collection was late or inconsistent.	1/23/2025 3:10 PM
251	Seems to have worked well for us.	1/23/2025 3:07 PM
252	Our neighborhood only received one leaf collection this year and it was prior to many of the leaves having fallen. We now have large piles of decomposing wet leaves in the street/leaf boxes that were never collected.	1/23/2025 3:06 PM
253	The leaf pickup needs more resources simultaneously earlier in the leaf pickup time so it can be completed for everyone by early December. It should not extend into January which is when our 2nd pickup of leaves happened. When the leaf pickup did occur, the crew did an excellent job.	1/23/2025 3:04 PM
254	In the three autumns we have lived in DC they have never picked up the leaves in front of our house at 6310 Oregon Ave. For some reason our little block of two houses is a black hole. We have to schlep them over to Tennyson and then weeks later they finally get picked up. Leaf removal seemed incredibly slow this year	1/23/2025 3:03 PM
255	I think the leaf collection is a low priority	1/23/2025 3:03 PM
256	First collection should target around first week of December.	1/23/2025 2:51 PM
257	It would be helpful to have greater precision on the days when leaves will be collected on specific blocks. Even a three day window would be helpful	1/23/2025 2:49 PM
258	My leaves were not picked up for weeks.	1/23/2025 2:48 PM
259	Increase the number of collections from 2 to 3 times, particularly since the city is encouraging tree planting. The last crew was only 2 people. Perhaps the city could hire students during XMAS break to rake the leaves freeing up EEs to suction. Raking wouldn't require much training. Kids need money in the winter and summer.	1/23/2025 2:47 PM
260	It would be helpful to have the first round of leaf collection slightly later and the second round of leaf collection earlier, but I also understand that the District has to coordinate times that work for leaf collections across the entire city.	1/23/2025 2:42 PM
261	Do it sooner! Leaves were in the street ready for collection for a long time.	1/23/2025 2:35 PM
262	Most of the leaves collected from the street had composted by the time the collection came around. The drains were probably clogged. I compost my leaves— let's encourage composting.	1/23/2025 2:35 PM
263	I think the city did a great job	1/23/2025 2:32 PM
264	leaf collection did not happen until January and no signs were posted	1/23/2025 2:32 PM
265	They still haven't removed our Xmas Tree yet	1/23/2025 2:28 PM
266	The first pass of leaf collection occurred as the tree species in our neighborhood were just beginning to drop their leaves. There was barely any leaves to rake before trucks arrived and hardly anything for them to pick up.	1/23/2025 2:27 PM
267	No	1/23/2025 2:26 PM